



SWIFT® Services

Optimizing wheel force transducer use

Services & Support

- » Rental
- » Training
- » Consulting
- » Calibration
- » Repair
- » Trade-in
- » Technical Support
- » Warranty

Since their introduction, SWIFT wheel force transducers have been employed in development programs of many of the world's vehicle makers. Over 800 legacy SWIFT units are in use today on the most demanding proving grounds.

Now, with the acquisition of PCB® Piezotronics, Inc., MTS and PCB have harnessed the engineering power of both entities to create the next generation of the innovative SWIFT® wheel force transducers.

The new SWIFT Evo offers improved thermal performance and support for Transducer Electronic Data Sheets (TEDS). We can support your legacy and new wheel force transducers with services and calibration. We also offer rental of new SWIFT Evo units, providing another option for Road Load Data Acquisition.

Service Options

RENTAL

SWIFT Evo systems are available for rental, including all cables and the SWIFT Evo Transducer Interface Box, along with rims and hub adapters. The SWIFT Evo can be rented for various lengths of times to meet your testing needs. Please contact The Modal Shop Inc. at +1-513-351-9919 or SWIFT@pcb.com for rental information. The Modal Shop Inc., is a subsidiary of PCB Piezotronics, Inc.

TRAINING

Technicians are available to assist with your setup of SWIFT Evo transducers. In addition, we can offer a SWIFT Evo training program that is designed to improve technician efficiency and maximize system performance. Expertly

be certain.

led training courses provide hands-on learning to make sure your technicians are thoroughly familiar with the SWIFT Evo system and know how to operate it properly.

CONSULTING

We offer a complete set of professional engineering services including test consulting. Our experts will listen to your test objectives, analyze your situation, and create an action plan to specific system requirements. We can provide test designs, data collection, and results analysis, as well as help you develop long-range lab plans that support your testing goals.

CALIBRATION

Test labs must calibrate their testing equipment to help ensure data accuracy. SWIFT Evo transducers are calibrated at the MTS Metrology and Calibration Laboratory. This lab provides top-quality, quick turn-around calibration services for hundreds of SWIFT transducers per year and is accredited by the American

Association for Laboratory Accreditation (A2LA Certificate Number 1044.1) to perform calibration in electrical, mechanical, dimensional, time/frequency, temperature/humidity, and vibration. The basis for this accreditation is the international standard for calibration laboratories, ISO/IEC 17025 “General Requirements for the Competence of Calibration and Testing Laboratories” and ANSI/NCSL Z540-1. Contact PCB to schedule a calibration of your SWIFT or SWIFT Evo transducer.

REPAIR

Making sure that equipment is ready for use when needed and test projects are completed on-time without unexpected breakdowns are important aspects of test lab management. But unexpected breakdowns occur. Whether it is a minor repair, or your transducer has serious damage, we can meet your service needs to get the unit repaired and back to your test laboratory quickly.

TRADE-IN

PCB offers a trade-in option on the SWIFT transducer (transducer only). In addition, we offer trade-in for competitors’ Wheel Force Transducers (body only). Please contact PCB for complete details.

TECHNICAL SUPPORT

Support and assistance in answering technical questions that you may encounter with your SWIFT Evo system is available 24/7 by calling +1-716-684-0001.

WARRANTY

We build some of the most rugged and reliable testing equipment on the market. PCB® warrants its equipment to be free from defects in material and workmanship under normal use, given proper installation and maintenance, for 24 months from the date of shipment. Defective equipment may be repaired or replaced at our option. Visit www.pcb.com/SWIFT to see warranty information.



| SERVICE | CONTACT | PHONE | EMAIL/WEB |
|---|-----------------|-----------------|--|
| Rental | The Modal Shop* | +1-513-351-9919 | SWIFT@pcb.com |
| Training, Consulting, Calibration, Repair, Trade-in and Technical Support | PCB | +1-716-684-0001 | info@pcb.com |
| Warranty | PCB | | www.pcb.com/SWIFT |

* Rentals are available from The Modal Shop Inc., a subsidiary of PCB Piezotronics, Inc.



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 ISO 9001 Certified QMS

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